



IMPORTANT TELEPHONE NUMBERS

TTY USERS: May call any number listed through Relay New Mexico at 1-800-659-8331. Published by the City of Albuquerque, Office of Neighborhood Coordination, a division of the Planning Department (924-3914) *(Feel free to reprint.)*

Police/Fire/Rescue (Emergency)	911
ADA Coord. For City Sponsored Programs	768-3969
Albuquerque Police Department	
Abandoned Cars Hotline	311
Crime Analysis Section	244-6645
Crime Prevention	924-3600
Police (non-emergency)	242-2677
Police Substations:	
Foothills (12800 Lomas NE)	332-5240
Northeast (8201 Osuna NE)	823-4455
Northwest (4051 Ellison NW)	768-4850
Southeast (800 Louisiana SE)	256-2050
Southwest (6404 Los Volcanes NW)	831-4705
Valley (5408 2 nd St. NW)	761-8800
Meth Alert Tip Hotline	764-6384
Records	768-2025
Telephone Reporting Unit	768-2030
ABQ RIDE (Transit Department)	
Ridepool, Suntran Information (Bus), Sunvan Information (Handicapped)	243-7433
Parking Enforcement	924-3950
Bernalillo County	
Animal Control	314-0280
County Assessor (Property Ownership)	222-3700
County Clerk (Voter Registration)	768-4090
County Commission	768-4000
County Zoning & Planning	314-0350
Sheriff's Department (non-emergency)	798-7000
Citizen Contact Center	311
City Council Department	
City Council	768-3100
City Council Hotline (Mtgs., Agenda)	768-4777
Crime Stoppers	843-7867
Cultural Services Department	
Library (Information & Reference)	768-5140
Biological Parks	311
Special Events, Block Party Permits	768-3556
Environmental Health Department	
Air Quality Info. Line (Air/Pollen updates)	768-4731
Animal Control (Eastside)	311
Animal Control (Westside)	311
Burn/No Burn Advisory	768-2876
General Information for (Mosquito Spraying, Noise, Restaurant/Food Poisoning)	311
Vehicle Pollution (Emissions/Pollution)	764-1110
Fire Department	
Fire (Non-Emergency/ Illegal Fireworks)	833-7390
Fire Marshal's Office	764-6300
Gas Leaks/24 hr.	246-5700
Mayor's/CAO's Office	768-3000
Municipal Development Department	
Barricades	924-3400

Municipal Development Department (cont.)

Pothole Repair	857-8025
Sandbags	311
Sidewalk Obstructions	311
Stop Signs (missing)	311
Street Maintenance (8-5)	311
After Hours (all divisions)	311
Trees (Obstructing View) and Traffic Information	311

Parks and Recreation Department

Open Space General Information	452-5200
Reservation for Parks	311
Lights, Park Maintenance, Vandalism	857-8650

Planning Department

Dumping on Vacant Lots	924-3850
Housing Code Enforcement	924-3450
Inoperable Vehicles on Private Property	924-3850

Neighborhood Coordination 924-3914

Weed & Litter Complaints (Private Property/Vacant Lots Only)	924-3850
Zoning Violations	924-3850
Poison & Drug Information	272-2222

Solid Waste Management Department

Information Line for City Landfills	761-8300
Don Reservoir Convenience Center	836-8757
Eagle Rock Convenience Center	857-8318
Montessa Park Convenience Center	873-6607
Garbage Collection Problems	761-8100
Graffiti Removal Services/24 hr.	311
Illegal Dumping/Littering	311
Keep Albuquerque Beautiful (KAB)	761-8334
Residential Large Item Pick Up	311
Recycling Information	761-8100
Weed & Litter Complaints (Major Streets/ Medians Only)	311
State Police (Albuquerque Area Only)	841-9256
State Information	1-800-825-6639
Streetlights Out/Down Power lines	246-5700
United Way	247-3671

Water Utility Department

Cockroach Hotline	873-7009
Customer Service (billing)	768-2800
Emergencies (water, sewer)	857-8250
Wasted Water Hotline	768-3640
Water Conservation	768-3655

When you make a complaint, be specific, provide addresses and the length of time there has been a problem. (03/2012)

